# KANTAR

# April 23-24, 2024

# Value Channel Virtual Event

## Maximizing the dollar store opportunity

## Key data/facts



New ShopperScape<sup>®</sup> research indicates that 28% of dollar store shoppers just started shopping the channel within the past two years.

Understanding these new shoppers is key to succeeding in the channel because they have different shopping routines and priorities than longer-term shoppers.



Dollar Tree and Dollar General account for nearly 50% of total value channel sales. Over the next five years, both retailers are forecasted to grow 5%, outperforming most other retailers in and out of the channel.



As is the case with the rest of retail, dollar stores are making retail media a strategic priority. Dollar General has seen its retail media business, **launched in 2022, grow to include over 100 advertising partners.** 

Kantar's Value Channel Virtual Event will help you maximize the dollar store opportunity by focusing on:

- How shoppers leverage the channel today
- Retailers' short- and long-term strategies
- How to get finance, marketing, and supply chain teams aligned on a common goal

You'll walk away from this event with:

- A definitive view of how individual retailer strategies are changing suppliers' short- and long-term role
- A way to benchmark your performance and improve your go-to-market strategy in the value channel
- Clear insights to help justify more resources to maximize the potential of the value channel

Virtual Event

Listen live or consume later

Live: Day 1 | 1:00-4:15 PM ET Day 2 | 1:00-4:15 PM ET

## Presenters



**Simon Johnstone** Senior Director, Retail Insights



Mary Brett Whitfield Senior Vice President, Shopper Insights

# Registration

Register today by emailing events@kantarconsulting.com or visiting our <u>event website</u>.

## Day 1: April 23

#### 1:00-1:15 PM ET

#### Welcome and introduction

Simon Johnstone, Senior Director, Retail Insights

#### 1:15-2:00 PM ET

#### Advocating for dollar stores and the value channel

Simon Johnstone, Senior Director, Retail Insights

- Explore the short- and long-term growth of the value channel and dollar stores and their impact on retail over the next five years.
- Understand the key insights needed to drive resourcing arguments for Dollar General, Dollar Tree, and Family Dollar.
- Review how to drive internal harmony across finance, marketing, and supply chain teams to maximize the opportunity.

#### 2:00-2:30 PM ET

#### Understanding dollar store shoppers by loyalty and lifecycle

Mary Brett Whitfield, Senior Vice President, Shopper Insights

- Discover how shopping routines at dollar stores are evolving in a shifting retail and economic landscape.
- Explore how dollar store shoppers who have started shopping the channel in the past two years differ from those who have been shopping the channel longer.
- Learn how to align your strategy to connect with shoppers who are new to the channel.

#### 2:30-2:45 PM ET | **BREAK**

#### 2:45-3:15 PM ET

#### Dollar store category dynamics deep dive

Mary Brett Whitfield, Senior Vice President, Shopper Insights

- Glean insights into the latest category winners and losers at dollar and how attitudes stand to shape category performance.
- Learn which categories are driving dollar store trips.
- Explore cross-category basket interaction.

#### 3:15-4:00 PM ET

#### Supplier excellence in dollar stores

Simon Johnstone, Senior Director, Retail Insights

- Learn how to align to dollar stores' definition of best-in-class supplier partnerships.
- Leverage merchandising tool kits to gain inspiration across categories for what good, better, and best look like in store.
- Understand how and where to maximize the channel as a marketing vehicle.

#### 4:00-4:15 PM ET

#### Day 1 wrap-up

Simon Johnstone, Senior Director, Retail Insights

## Value Channel Virtual Event

# Day 2: April 24

### 1:00-1:05 PM ET

## Welcome and introduction

Simon Johnstone, Senior Director, Retail Insights

## 1:05-1:35 PM ET

## Profiling dollar store shoppers

Mary Brett Whitfield, Senior Vice President, Shopper Insights

- Examine how Dollar General, Family Dollar, and Dollar Tree shoppers differ.
- Understand the key shopping priorities of dollar store shoppers and how those priorities have evolved.
- Consider how the dollar store shopper is managing spending given today's economic conditions.

## 1:35-2:20 PM ET

## Back to basics: Dollar General's balancing act

Simon Johnstone, Senior Director, Retail Insights

- Understand supplier requirements as Dollar General looks for greater stability in the short term.
- Look ahead to how Dollar General will excel in the "neighborhood of more" over the next five years.
- Explore Dollar General's changing KPIs to maximize profitability and guide its resource allocation.

## 2:20-2:35 PM ET | **BREAK**

## 2.35-3:20 PM ET

## Dollar Tree/Family Dollar: Reaching for their true potential

Simon Johnstone, Senior Director, Retail Insights

- Analyze the implications of the biggest changes to Dollar Tree's store strategy in years.
- Develop a clear understanding of the retailer's digital journey.
- Take a deeper look into how the shelf is changing to provide new and better choices.

## 3:20-4:00 PM ET

## Winning in negotiations with buyers

Simon Johnstone, Senior Director, Retail Insights

- Prepare for buyer meetings with our checklist.
- Understand where and how to inspire the buyer.
- Learn how to maximize your time and align to short- and long-term priorities.

## 4:00-4:15 PM ET

## Event wrap-up

Simon Johnstone, Senior Director, Retail Insights